

BallyCara Home Care Full Price List



Effective from 4th August 2025

CARE MANAGEMENT FEE

Care management covers all costs associated with coordinating your care and achieving your goals.

	Per Day	Per Fortnight
HCP Level 1	\$5.51	\$77.14
HCP Level 2	\$9.84	\$137.76
HCP Level 3	\$20.79	\$291.06
HCP Level 4	\$31.68	\$443.52

PACKAGE MANAGEMENT FEE

Package management includes the costs for preparing monthly statements; managing your package funds; rostering and scheduling; compliance and quality assurance activities required for Home Care Packages.

	Per Day	Per Fortnight
HCP Level 1	\$4.04	\$56.56
HCP Level 2	\$7.11	\$99.54
HCP Level 3	\$15.40	\$215.60
HCP Level 4	\$23.32	\$326.48

Travel Fees - In service kilometre travelled with client, or on behalf of client will be charged at \$2.00 per kilometre.

Cancellations - You may cancel delivery of services on any given day: there will be no fee if you give us at least 24 hours' notice. Full-service fee will apply if you give us less than 24 hours' notice. No GST payable on quoted prices.

Post Increments - Services have a minimum service time and are then charged in 15-minute increments.

Services provided by External Providers - Will be billed directly to the Home Care Package and will also include a 10% charge for business overheads. The total price will be agreed with you before the third-party service is arranged, and a record of your approval will be documented in your file.

IN-HOME SUPPORT AND CARE SERVICE RATES

Cost per hour - unless otherwise stated

Service Type	Minimum Service	Standard Mon-Fri 6:00am-6:00pm	Non-Standard Mon-Fri 6:00pm-6:00am	Saturday	Sunday	Public Holiday
Support Worker -Personal Care -Individual Social Support -Individual Respite -Domestic Assistance	60 minutes	\$90.00	\$135.00	\$158.00	\$180.00	\$225.00
Support Worker -Accompanied Transport	30 minutes	\$90.00	\$135.00	\$158.00	\$180.00	\$225.00
-Essential Light Gardening -Essential Home Minor Maintenance	30 minutes	<i>BallyCara Retirement Village</i> \$90.00 All Other Regions - Price will depend on External Provider	Price will depend on External Provider			

SOCIAL/GROUP RESPITE RATES

Service Type	Minimum Service	Standard Mon-Fri 6:00am-6:00pm
**Group Social Support	60 minutes	\$35.00

Cost per hour - unless otherwise stated

**Group Social Support - Moreton Bay and Brisbane North only (minimum 6 clients).

HEALTH SERVICES RATES - BALLYCARA OPERATED LOCATION

Cost per hour - unless otherwise stated

Service Type	Minimum Service	Standard Mon-Fri 6:00am-6:00pm	Non-Standard Mon-Fri 6:00pm-6:00am	Saturday	Sunday	Public Holiday
-Exercise Physiologist -Occupational Therapist -Physiotherapist	60 minutes	\$160.00	Price will depend on External Provider			
-Podiatrist -Social Worker						
Allied Health Assistant	60 minutes	\$120.00				
Remedial Massage	60 minutes	\$140.00				
Allied Health Group Class	Per Class	\$35.00				

HEALTH SERVICES RATES - AT CLIENT LOCATION

Cost per hour - unless otherwise stated

Service Type	Minimum Service	Standard Mon-Fri 6:00am-6:00pm	Non-Standard Mon-Fri 6:00pm-6:00am	Saturday	Sunday	Public Holiday
Registered Nurse	30 minutes	\$150.00	Price will depend on External Provider			
Enrolled Nurse	30 minutes	\$130.00				
-Exercise Physiologist -Occupational Therapist -Physiotherapist	60 minutes	\$215.00				
-Podiatrist -Social Worker -Speech Pathologist -Dietitian/Nutritionist						
Allied Health Assistant	60 minutes	\$155.00				
Remedial Massage	60 minutes	\$180.00				

