



BALLYCARA HOMECARE - STANDARD PRICING SCHEDULE

(Schedule 1 of Home Care Package Consumer Agreement)

All prices quoted are GST exclusive

Updated September 2022

SERVICE	RATE	SERVICE DESCRIPTION
Care Management Fee	HCP Level 1: \$ 36.75 (Per fortnight)	Care management covers all costs associated with coordinating your care and achieving your goals. This fee allows you unlimited phone access, ongoing monitoring, and face-to-face reviews with our Coordination team
	HCP Level 2: \$ 64.05 (Per fortnight)	
	HCP Level 3: \$166.95 (Per fortnight)	
	HCP Level 4: \$ 253.05 (Per fortnight)	
Package Management Fee	HCP Level 1: \$36.75 (Per fortnight)	Package management includes the costs for: preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.
	HCP Level 2: \$64.05 (Per fortnight)	
	HCP Level 3: \$179.55 (Per fortnight)	
	HCP Level 4: \$271.95 (Per fortnight)	
COMMUNITY SUPPORT WORKERS		
Direct Delivery - Mon to Fri - Daytime 6.00 am to 6.00 pm	\$63.55 per hour	To provide qualified professional In Home Support in areas such as, but not limited to, Domestic Assistance, Personal Care, Meal Preparation, Shopping, Appointments, Community Access, and Socialisation. Minimum 30 mins.
Direct Delivery – After Hours 6.00 pm to 6.00 am	\$76.65 per hour	
Direct Delivery – Saturday	\$76.65 per hour	
Direct Delivery - Sunday	\$94.50 per hour	
Direct Delivery – Public Holidays	\$120.70 per hour	
DAY RESPITE PROGRAM (Moreton Bay & Brisbane North Only)	\$20.00/ per hour	
OVERNIGHT in-home respite 10:00pm-6:00am Quote provided on request	Weeknights \$330.00 Weekends \$490.00 (SW sleepover rates)	1:1 in home support from Support Worker. If a support worker must wake up at any time during the sleep over period, the standard hourly rate will occur as per above.

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EXTERNAL PROVIDERS OF GOODS & SERVICES	A handling fee is charged that ranges between \$1 - \$250 which is calculated as a % amount equivalent to 10% of the goods or services	An additional charge where goods and services are sourced from external third-party providers.
Transport Services	\$1.00 per km	No charge for workers to travel to your home. Accompanied Transport to access the community incurs a per kilometre surcharge in addition to the hourly support fee.
CANCELLATIONS	Full charge of service cancelled	You may cancel the delivery of services on any given day provided You give us not less than 24 hours' notice of cancellation. The full charge of the scheduled service will be charged for cancellations under 24 hours notice.
EXIT FEE	\$0 – No Charge	BallyCara does not charge an Exit Fee for any HCP consumer upon exit.
ALLIED HEALTH SUPPORT SERVICES		
Exercise Physiologist – Initial and Ongoing	\$94.50 per hour	At BallyCara operated centres
Remedial Massage – Initial and Ongoing	\$90.00 per hour	
Physiotherapy – Initial and Ongoing	\$140.00 per hour	
Allied Health Assistant	\$80 per hour	
Exercise Physiology – Client's Home	\$126.00 per hour	
Remedial Massage – Client's Home	\$120 per hour	
Physiotherapy – Client's Home	\$160.00 per hour	
Allied Health Assistant - Client's Home	\$90 per hour	
Social work – Client's Home	\$126.00 per hour	
Occupational Therapy – Client's Home	\$150.00 per hour	
Exercise Physiology – Hydrotherapy	\$140 per hour	At Hydrotherapy Pool price includes entry to Pool
NURSING SUPPORT SERVICES		
In Home Nursing Service – Mon – Fri 6.00 am – 6.00 pm	\$110.25 per hour	RN Services provided by a Registered Nurse. Minimum 30-minute service. Standard rate applied for clinical reviews
	\$84 per hour	EN nursing service. Minimum 30 mins.