



BALLYCARA HOMECARE

Fee Schedule (All prices quoted are GST exclusive) Current as at July 2021

SERVICE	RATE	SERVICE DESCRIPTION
Care Management Fee	HCP Level 1: \$ 35.00 (Per fortnight)	Care management covers all costs associated with coordinating your care and achieving your goals. This fee allows you unlimited phone access with our Customer Service team and ongoing monitoring and face-to-face review by our Customer Service Coordinator.
	HCP Level 2: \$ 61.00 (Per fortnight)	
	HCP Level 3: \$159.00 (Per fortnight)	
	HCP Level 4: \$ 241.00 (Per fortnight)	
Package Management Fee	HCP Level 1: \$35.00 (Per fortnight)	Package management includes the costs for: preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.
	HCP Level 2: \$61.00 (Per fortnight)	
	HCP Level 3: \$171.00 (Per fortnight)	
	HCP Level 4: \$259.00 (Per fortnight)	
COMMUNITY SUPPORT WORKERS		
Direct Delivery - Mon to Fri - Daytime 6.00 am to 6.00 pm	\$62.00/hour	To provide qualified professional In Home Support in areas such as, but not limited to, Domestic Assistance, Personal Care, Meal Preparation, Shopping, Appointments, Community Access and Socialisation We strive to provide services delivered at your agreed time and by consistent support workers.
Direct Delivery – After Hours 6.00 pm to 6.00 am	\$73.00/hour	
Direct Delivery – Saturday	\$73.00/hour	
Direct Delivery - Sunday	\$90.00/hour	
Direct Delivery – Public Holidays	\$115.00 per hour	
DAY RESPITE PROGRAM (Moreton Bay & Brisbane North Only)		
	\$17.00 per session	For eligible CHSP clients;
	\$115.00 per session	For eligible Home Care Package or User Pays clients
OVERNIGHT in-home respite 10:00pm-6:00am Quote provided on request	Weeknights \$315.00 Weekends \$470.00 (SW sleepover rates)	1:1 in home support from Support Worker. Hourly rate for awake hours.

EXTERNAL SERVICE PROVIDERS	10% handling fee applied to the total value of the invoice (Fee capped at \$250.00)	Purchases & requested Service Providers
TRANSPORT SUPPORT		
Transport Services	\$1.00 per km	No charge for workers to travel to your home. Accompanied Transport to access the community incurs a per kilometre surcharge in addition to the hourly support fee.
ALLIED HEALTH SUPPORT SERVICES		
Exercise Physiologist – Initial and Ongoing	\$90.00	At BallyCara operated centres
Exercise Physiology – Client’s Home	\$120.00	At Client’s own home
Physiotherapy – Initial Consultation	\$138.00	To provide registered Allied Health services in your own home by qualified Allied Health professionals
Physiotherapy – Ongoing Services	\$120.00	
Social work – Initial Consultation	\$138.00	
Social Work – Ongoing Services	\$120.00	
NURSING SUPPORT SERVICES		
In Home Nursing Service – Mon – Fri 6.00 am – 6.00 pm	\$105.00	RN Services provided by a Registered Nurse. Minimum 30-minute service. After hours nursing can be arranged in advance and will incur a higher rate. Minimum 30-minute service
	\$80	EN nursing service. Min 30 mins.
EXIT FEE		
EXIT FEE transition to another Approved Provider	\$0	Exit fee is not charged if you choose to change Approved Provider.
EXIT FEE finalisation fee	\$400	Fee deducted if you transition into permanent residential care or pass away