

Dear Friends

We write to provide you an update regarding the upcoming Government Covid-19 requirements and regulations which will come into effect from 17 December 2021 and what this will mean for you as a BallyCara Wellness member.

BallyCara Wellness and Short-Term Restorative Care services must comply with the Queensland Health directives regarding vaccination.

For community Wellness members (Gold Coast, Logan, Brisbane North, Moreton Bay regions), the following applies:

- Hand sanitising and check in requirements at all BallyCara and community venues will continue.
- One on one appointments with our staff at BallyCara venues will require vaccination evidence or exemption evidence.
- Vaccination or exemption evidence to attend group wellness classes conducted within a community hall setting will be at the discretion of each venue operator.
- Services provided in your own home do not require evidence of your vaccination status.

If you are attending classes within our Scarborough Retirement Village the following applies:

- Evidence of vaccination or exemption will need to be provided at Reception to enter the Wellness Centre including the Gym space and upstairs health clinic rooms.
- We realise that many of you enjoy the hospitality of our onsite Coffee Bar and as this hospitality offering is also governed by the Qld Health directive, evidence of vaccination or exemption will be required for all who wish to dine in (inside or outside). Those who are unvaccinated will be allowed take away only.
- Hand sanitizing, temperature checking and using the Qld Government Check-in app will continue to be required.

Please be assured that all BallyCara staff are also required to abide by these directives.

For further information regarding the Queensland Health regulations please visit the following link: <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/queensland-restrictions-update>

If you have any concerns or queries regarding the above information please feel free to reach out to a member of the Wellness Team.

Kind regards,



Kate Newton
Service Quality Director

