

Dear Village Friends

We write to provide you an update regarding the upcoming Government Covid-19 requirements and regulations which will come into effect from December 17 and what this will mean for life within The Village of Friends.

We acknowledge the vast majority of village Residents are vaccinated however we also recognise some Residents have a certified exemption due to medical reasons. Due to the nature of our integrated services onsite the following arrangements apply.

Village of Friends

- All accommodation onsite is not covered by the vaccination guidelines as this is your own home.
- Evidence of vaccination or certified exemption will need to be provided to attend all Village organised events that are hospitality based i.e Happy hour, lunches, dinners
- All Private functions/events held in common areas of the Village of Friends restricts unvaccinated gatherings to a maximum of 20 persons.
- Hand sanitising and the check in requirements will remain for entry into all buildings.
- Indoor Village Centre activities which do not involve food and beverages i.e. games, choir, library, will not require vaccination or exemption evidence
- Outdoors communal events i.e. sports days, will not require vaccination evidence in order to participate.
- The Wellness Centre is classified as a healthcare facility and will therefore be restricted to those with Vaccination or exemption evidence. Individual Wellness services can be provided in an unvaccinated Resident's own home at an additional fee and with staff wearing required PPE. Please note the Wellness Reception and front meeting room adjoining Reception can be accessed by all persons regardless of vaccination status to allow normal operations to continue.
- We further realise that many of you enjoy the hospitality of our onsite Coffee Bar and as this hospitality offering is also governed by the Qld Health regulations, evidence of vaccination or evidence of exemption will be required for all who wish to dine in (inside or outside within Coffee Bar area). Those who are unvaccinated will be allowed to purchase takeaway.

For further information regarding the Queensland Government regulations visit the following link:
<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/queensland-restrictions-update/public-health-and-social-measures-linked-to-vaccination-status>

Residential Aged Care

- From 17th of December unvaccinated persons will be unable to enter Residential Aged Care Facilities in Queensland (unless you have a certified exemption due to a medical contraindication). If you have not already done so, please ensure you have your vaccination (or certified exemption) evidence on your next visit and our concierge personnel can assist you in uploading into our secure zipline check in system.
- We confirm that this mandatory requirement is for all people 16 years and over.
- Our standard screening questions and temperature check-in (below 37.5 degrees) will also remain as part of the safeguards for all Residents. We are pleased to advise we have streamlined the number of questions into the following:
 1. Have you visited any designated hotspots, areas of concern or exposure venues in the last 14 days?
 2. Have you had contact with a person with COVID-19 in the last 14 days?
 3. Do you have COVID-19 symptoms of fever (37.5 degrees or more), cough, shortness of breath, sore throat, loss of smell or taste, runny nose, diarrhoea, nausea, vomiting or fatigue?
 4. Have you been tested for COVID-19 and are waiting for the results of that test (except for tests due to surveillance testing obligations)?
 5. Have you been diagnosed with COVID-19 or asked to quarantine?
 6. Are you entering in response to an emergency or provide an emergency service; or
 - to undertake a legislated regulatory or compliance function.

Please be assured that all BallyCara staff are also required to abide by these directives. For further information regarding the Queensland Health regulations for Residential Aged Care please visit the following link: <https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/aged-care> . As we traverse the period ahead we will continue to communicate regarding any changes to these regulations from Queensland Health. Our Village team led by Tommy Butterfield are happy to respond to your further queries in regard to these arrangements.

Kind regards,



Kate Newton
Service Quality Director

