

The Qld Premier this morning (Thursday 1.4.2021) confirmed community lockdown will end at midday today. However, from 12pm midday **Thursday 1 April 2021** to **15 April 2021**, the entire state of Queensland will be subject to the below restrictions. You must carry a face mask with you at all times when you leave home, unless you have a lawful reason not to. You must wear a mask in indoor spaces, such as:

- shopping centres, supermarkets, retail outlets and indoor markets
- hospitals and aged care facilities
- hospitality venues such as restaurants and cafés (not required for patrons while seated; customer facing staff only)
- · churches and places of worship
- libraries
- indoor recreational facilities and gym (except if doing strenuous exercise)
- indoor workplaces (where safe to wear a mask and you can't physically distance)
- public transport, taxis and rideshare, and waiting places or queues for this transport
- airports and travelling on planes.

It is strongly recommended you wear a mask when outdoors if you are unable to stay more than 1.5m distance from other people, such as busy walkways and thoroughfares.

BALLYCARA HOMECARE SERVICES, WELLNESS AND THE SHORT TERM RESTORATIVE CARE PROGRAM, we confirm the following arrangements:

WELLNESS & STRC Programs

- 1. Wellness to resume operating in our community locations and centres in line with social distancing, hand hygiene and Personal Protective equipment (PPE) requirements.
- 2. Covid screening will resume at all entry points.
- 3. Masks to be worn unless undertaking strenuous exercise.
- 4. All classes and individual services require bookings in advance.
- 5. Classes to return to capped limit as per previous timetables.
- 6. STRC Program to recommence using Community Centre's and pools as per client preference and subject to the reopening of these locations.
- 7. All BallyCara staff have completed COVID training and will wear PPE according to the guidelines.

8. Senior BallyCara personnel are available to assist with any questions/concerns you may have so please don't hesitate to contact us on 1300 272 222.

HOMECARE

 Home Care services are essential services, and we are delighted to advise that all Home Care services and activities, including our social groups, will operate as usual from Tuesday 6th April. Essential Services over the Easter Weekend will be provided as per previous arrangements. All BallyCara staff have completed COVID training and will wear PPE according to the guidelines. Should you or anyone in your household experience any symptoms of unwellness, please advise our office team so we can make alternative arrangements for you. Call your local regional office with any questions.

Redcliffe & Moreton Bay Region – 1300 880 719 Brisbane North Region – 1300 806 225 BallyCara Logan Region – 1300 995 146 BallyCara Gold Coast Region – 1300 995 147

Kind regards,

Your BallyCara Team

