

11 January 2021

Dear Friends,

This morning the Premier and Chief Health Officer have announced that the greater Brisbane community lockdown will end at 6pm tonight however some restrictions will continue. These ongoing restrictions will continue for the next 10 days, ending on January 22 at 1am (subject to any positive cases in the region).

***Please be aware that the current Residential Aged Care lockdown remains with no visitor access allowed.***

With community restrictions lifting from 6pm today, we provide the following clarification:-

- a) **Swimming Pools** – will be open for use with a maximum limit of 2 people at a time and we ask that you adhere to strict hand sanitising prior to entering
- b) **Chapel** – services will resume and all attendees must be wearing a mask
- c) **Library** – will reopen. Face masks must be worn whilst in this space and we again ask you to please adhere to social distancing
- d) **Village Centre** - As of January 12, we are recommencing meals in the Dining room. You must adhere to strict social distancing measures and be wearing a mask upon arrival and when leaving the Village Centre. Face masks may only be removed once seated for eating and drinking.
- e) **Café** – will reopen as of Tuesday January 12. The numbers for dining-in will be monitored for your health & safety. You will notice we have introduced an electronic sign in system. There will be a QR code for you to scan upon entry. If you do not have your own phone / device to use we have a device onsite for this use only. The electronic screening system is now a compulsory component to all hospitality venues when dining in. Strict social distancing measures must be adhered to and you must wear a mask upon arrival and when leaving. Face masks may only be removed once seated for eating and drinking. Takeaway orders do not require you to sign in.
- f) **Australia Day event** – Unfortunately this event must be postponed. We will advise of a revised date for this celebration in the coming days.
- g) **Village activities** – Resident led activities in the Village Centre and other areas including Happy Hour, Cards, Games can continue however masks will need to be worn while adhering to social distancing regulations. Outdoor activities including the Community Garden, Croquet and the like do not require a face mask providing social distancing is maintained.

- h) **Shopping Bus** – this will continue with current number restrictions of 10 per trip. All passengers must be wearing a mask.
- i) **Hairdresser** – Appointments continue. Both you and the hairdresser will need to wear a mask for the duration of the appointment.

#### Wellness Centre

- a) **Group classes** – will continue however the wearing of a mask is compulsory and numbers will be capped in accordance with safe distancing regulations
- b) **Individual sessions** – will continue but with masks worn by therapists and wellness member
- c) **Health Clinic** – will reopen. Client and health care provider must be wearing a mask

#### Home Care

- a) **All services continue** – staff will be wearing face mask whenever they visit – this includes transporting, accompanying to shops/appointments and in your home
- b) **Invigorate** – this will continue with clients and staff wearing face mask at all times other than when eating or drinking.

It is important to note that we encourage you to carry a mask on you whenever you leave home as you will need to wear a mask when entering communal spaces not only within the village but also when entering communal spaces within the community. This includes shopping centres and supermarkets, gyms, places of worship, libraries, taxis and rideshares.

As always we will be sure to keep you updated when / if any of these restrictions change.

We again thank you for your ongoing support of these changes and if you have any questions please don't hesitate to make contact with your Village General Manager or a member of the Village Team.

Kind regards,



Kate Newton  
Service Quality Director

