



11 January 2021

Dear Family members and Friends,

This morning the Premier and Chief Health Officer have announced that the greater Brisbane Community lockdown will end at 6pm tonight however the **current Residential Aged Care lock down will continue.**

The Government and Qld Health have confirmed there is no change to the existing visitor restrictions they have put in place and are likely to remain until 22 January. We appreciate this continues to be a difficult situation for many but we must comply and need to be supportive of this in order to keep your loved one safe.

We confirm that within both Hibernian and Sunnyside Villas we continue to Residents ensuring their health, safety and happiness is a priority. Although we are still restricted to no attendance by outside entertainers we can confirm that our wonderful Residential services team, including our Lifestyle and Wellness personnel continue to ensure various activities and movement is enjoyed by Residents. As always if you are needing further support to connect with your loved one via phone or other electronic means please do reach out us to ensure we can support where necessary.

We can confirm that all BallyCara staff and contractors working within our residential aged care facilities are wearing a mask at all times and other suitable PPE when necessary.

The Hairdresser has recommenced however both hairdresser and Resident need to be wearing a mask.

We again thank you for abiding by the current restrictions and your support in helping us keep your loved one safe and well. If you have any concerns or queries please contact our Residential Services Manager. We will continue to keep you updated as any changes are confirmed by the authorities.

Kind regards,

Kate Newton
Service Quality Director