Support at Home Full Price List

Effective from 1st November 2025

Clinical Support

Service Type	Unit Cost	Standard Mon-Fri 6:00am-6:00pm	Non-Standard Mon-Fri 6:00pm-6:00am	Saturday	Sunday	Public Holiday
Nursing Care – Registered Nurse – In Home	30 Minutes	$120.00	$180.00	$210.00	$240.00	$300.00
	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Nursing Care – Enrolled Nurse – In Home	30 Minutes	$95.00	$142.50	$166.50	$190.00	$237.50
	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Exercise Physiologist – BallyCara Location**	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Exercise Physiologist – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00

Service Type	**Unit Cost**	**Standard Mon-Fri 6:00am-6:00pm**	**Non-Standard Mon-Fri 6:00pm-6:00am**	**Saturday**	**Sunday**	**Public Holiday**
Physiotherapist – BallyCara Location**	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Physiotherapist – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Allied Health & Other Therapeutic Services – BallyCara Location**	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Allied Health & Other Therapeutic Services – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Allied Health Therapy Assistant – BallyCara Location**	1 Hour	$155.00	$233.00	$272.00	$310.00	$388.00
Allied Health Therapy Assistant – In Home	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Dietician or Nutritionist – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Occupational Therapist – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00

Service Type	**Unit Cost**	**Standard Mon-Fri 6:00am-6:00pm**	**Non-Standard Mon-Fri 6:00pm-6:00am**	**Saturday**	**Sunday**	**Public Holiday**
Podiatrist * – BallyCara Location**	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Podiatrist – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Social Worker (& Counselling) – BallyCara Location**	1 Hour	$190.00	$285.00	$333.00	$380.00	$475.00
Social Worker (& Counselling) – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Speech Pathologist – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Group Class – Single Session – Limited BallyCara Locations ***	Min 6. People	$40.00 Cost per hour – unless otherwise stated				
Nutrition	Prescribed	*(Available as required please discuss with your prescriber and Care Partner)*				
Restorative Care Management	Per hour	$173.00				
Care Management	Per Hour	$150.00				

Independence

Service Type	**Unit Cost**	**Standard Mon-Fri 6:00am-6:00pm**	**Non-Standard Mon-Fri 6:00pm-6:00am**	**Saturday**	**Sunday**	**Public Holiday**
Personal Care	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
**** please discuss with your Care partner if / when a 30min appt can be used**	30 min	$60.00	$90.00	$110.00	$120.00	$150.00
Group Social Support	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Individual Social Support	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Accompanied Activities (incl. travel)	1 Hour	$130.00	$190.00	$220.00	$250.00	$310.00
Cultural Support	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Digital Education and Support	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Assistance to maintain personal affairs	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Expenses to maintain personal affairs	*If you're Homeless or at risk of homelessness, please speak to your Care Partner and we will work on an individual level with you.*					
Acupuncturist – In Home	1 Hour	$150.00	$225.00	$263.00	$300.00	$375.00
Chiropractor – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00

Service Type	**Unit Cost**	**Standard Mon-Fri 6:00am-6:00pm**	**Non-Standard Mon-Fri 6:00pm-6:00am**	**Saturday**	**Sunday**	**Public Holiday**
Osteopath – In Home	1 Hour	$240.00	$360.00	$420.00	$480.00	$600.00
Remedial Masseuse – BallyCara Location**	1 Hour	$165.00	$248.00	$289.00	$330.00	$413.00
Remedial Masseuse – In Home	1 Hour	$230.00	$345.00	$403.00	$460.00	$575.00
Respite – In Home	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Respite Group (Scarborough location only)	1 Hour	$40.00	$60.00	$70.00	$80.00	$100.00
Kilometres		**0 – 5km**	**5 – 10km**	**11 – 30km**	**31 – 60km**	**>60km**
Direct transport (driver and car provided – drop off and pick up service only)	Per trip	$37.50	$75.00	$90.00	$120.00	$160.00
Indirect Transport**** (taxi or rideshare service vouchers)	Per trip	$44.94 – Common Price – Standard (Hours) *This is the most frequently charged price for this service, however the actual price charged may vary and will depend on your individual service.*				
Assistive Technology Administration Cost	10% of the total cost	*Or a maximum of $500 (whichever is lower)* *Prescription and wrap-around costs apply at therapist rates*				
Home Modification Coordination Cost	15% of the total cost	*Or a maximum of $1500 (whichever is lower)* *Prescription and wrap-around costs apply at therapist rates*				

Everyday Living

Service Type	**Unit Cost**	**Standard Mon-Fri 6:00am-6:00pm**	**Non-Standard Mon-Fri 6:00pm-6:00am**	**Saturday**	**Sunday**	**Public Holiday**
General House Cleaning	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Laundry Services	1 Hour	$120.00	$180.00	$210.00	$240.00	$300.00
Shopping Assistance	1 Hour	$130.00	$190.00	$220.00	$250.00	$310.00
Essential Home Minor Maintenance & Repairs	30 Minutes	$60.00				
	1 Hour	$120.00				
Essential Light Gardening	30 Minutes	$60.00				
	1 Hour	$120.00				
Expenses for Home Maintenance and Repairs	*For any safety related issues (regarding home maintenance and repairs) please speak to your Care Partner and we will work on an individual level with you.*					
Meal Delivery	Per meal	$15.00	*We will discuss any costs with you and seek your approval before making the purchase.*			
Meal Preparation	Per hour	$120.00	$180.00	$210.00	$240.00	$300.00

Notes

*****All associated provider services are delivered in home except for Podiatry which is available at the BallyCara Wellness Centre in Scarborough.
****** Not all Allied Health services led by BallyCara practitioners are on offer at BallyCara locations, please speak to your Care Partner for clarification on availability.
******* Group Classes are specific to BallyCara and are led by BallyCara practitioners. Please speak to your Care Partner for clarification on locations and availability
******** The indirect transport price shown is the amount most commonly charged for transport-related travel. The actual amount charged may vary depending on your individual service, including where you need to travel, the distance involved, and the time required to support your journey. We will always discuss any applicable transport charges with you as part of your service planning.
Cancellations: You may cancel delivery of services on any given day: there will be no fee if you give us at least 24 hours' notice. Full-service fee will apply if you give us less than 24 hours' notice. No GST payable on quoted prices.
Budget: Your quarterly budget will only be charged for services you receive.
Co-contribution: You will not have to make an out-of-pocket payment (a co-contribution) for any 'clinical care' that you receive, which includes care management. You may be assessed by government as needing to make a co-contribution for 'independence' or 'everyday living' services.
Care Management: 10% of each participant's Support at Home quarterly budget will go into a pooled Care Management fund managed by Services Australia. Providers will use this fund to support care management needs, and separate charges for care management will no longer apply.
Package Management Fee: Providers cannot charge a separate Package Management fee. Instead, these costs (like travel, scheduling, and administration) will be included in the hourly rate or product cost for each service.